

What's New

Strato Version 2.7



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1 Introduction

The purpose of this document is to give you an overview of the new and modified features in Strato 2.7.

The available languages are English UK, Danish, Swedish, Norwegian, Spanish, Polish, Mandarin (Traditional), German, French, Italian, Japanese and Finnish. Strato v.2.7 is certified to NOAH 4 and works with Noah v.4.10.1.

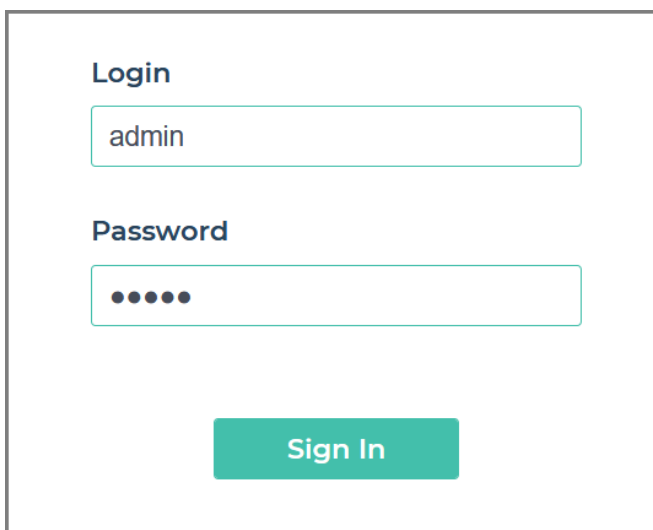
2 Scheduler

2.1 Online Booking

Online Booking is an additional feature that allows you to place the easy-to-use booking form on your website, enabling the clients to instantly book an appointment online. Online Booking is integrated with Strato, and you can view the appointments booked from the website in your Scheduler.

2.1.1 Online Booking Admin Panel

Admin panel allows you to configure the **Online Booking** module according to your needs. Strato will provide you with the link to your admin panel which you can access with your Strato credentials.



The image shows a login form for the Online Booking Admin Panel. It consists of a white box with a thin black border. Inside the box, the word "Login" is written in bold blue text. Below it is a text input field containing the word "admin". Underneath that is the word "Password" in bold blue text, followed by a password input field with five black dots. At the bottom center of the box is a teal-colored button with the text "Sign In" in white.

Here, it is possible to:

- add a logo to your booking form
- change the background color
- add a custom field for the insurance number
- enable Google captcha for spam protection

Add your logo

logo.png
.png .jpeg .jpg up to 1MB

Select background color

#ffffff

Add the field for insurance number

CPR
 SPAR
 No need


Add google captcha

Yes
 No

Finally, you can add your custom Terms and Conditions agreement.

Add Terms & Conditions and Privacy Policy

Terms and Conditions



With the configuration complete, click the **Generate script** button. This script can be embedded into your website, providing the customers with an easy-to-use online booking solution.

`<iframe style='width: 100vw; height: 99vh; border: none' title='title'`

2.1.2 Online Booking Form

Clicking the Online Booking form on the website redirects the customers to the page where they have to enter the appointment details for a successful booking. The following information needs to be specified:

- Personal **contact details**

1 Contact details

John

Doe

5555555

john.doe@mail.com

555555-5555 next step >

2 City

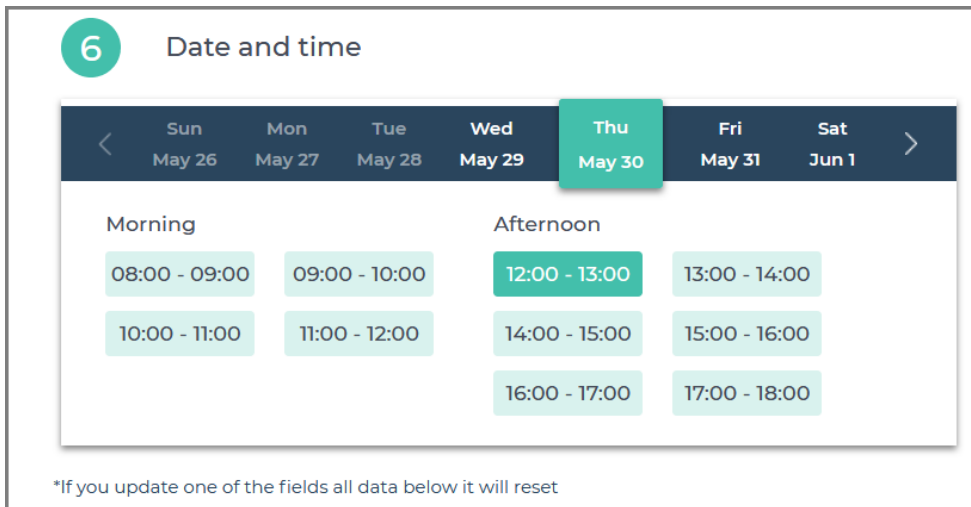
3 Office

4 Appointment reason

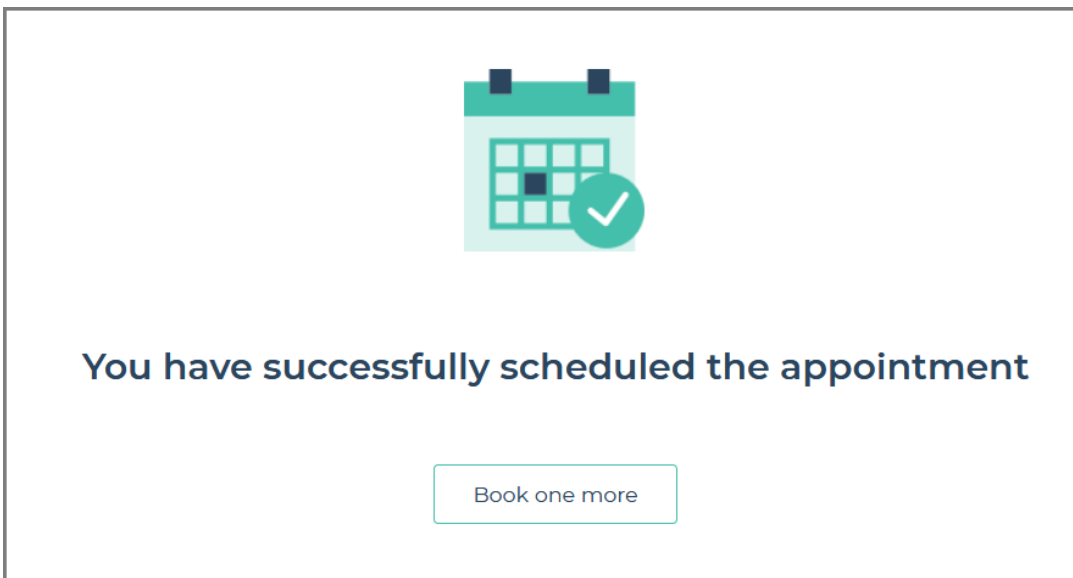
5 Specialist

- **City**
- **Office** where the customer would like to have an appointment
- **Appointment reason** - choose from the appointment reasons available in Strato
- **Specialist** - available Strato users assigned to the selected office

- **Date and time** - a calendar with available working time slots is displayed



After accepting terms and conditions, the customers need to click **Confirm** to secure their appointment.



They will receive an email/SMS with the appointment details.

2.1.3 Online Booking Appointments in Strato

An appointment is automatically created in the Strato Scheduler. The user in the **Created by** and **Modified by** fields will be Online Booking. This allows the store administrator to recognize the source of the appointment.

Appointment Details

Client: John Doe

Location: Office 1

Specialist: Admin

Status: Booked

Appointment Type: Initial visit

Resources: [Resource]

Start Time: 5/30/2019 1:00 PM

End Time: 5/30/2019 2:00 PM

Outcome: Other

Date: 5/29/2019

Created by: Online Booking

Modified by: Online Booking

Referral Source Details

Follow-up Visit:

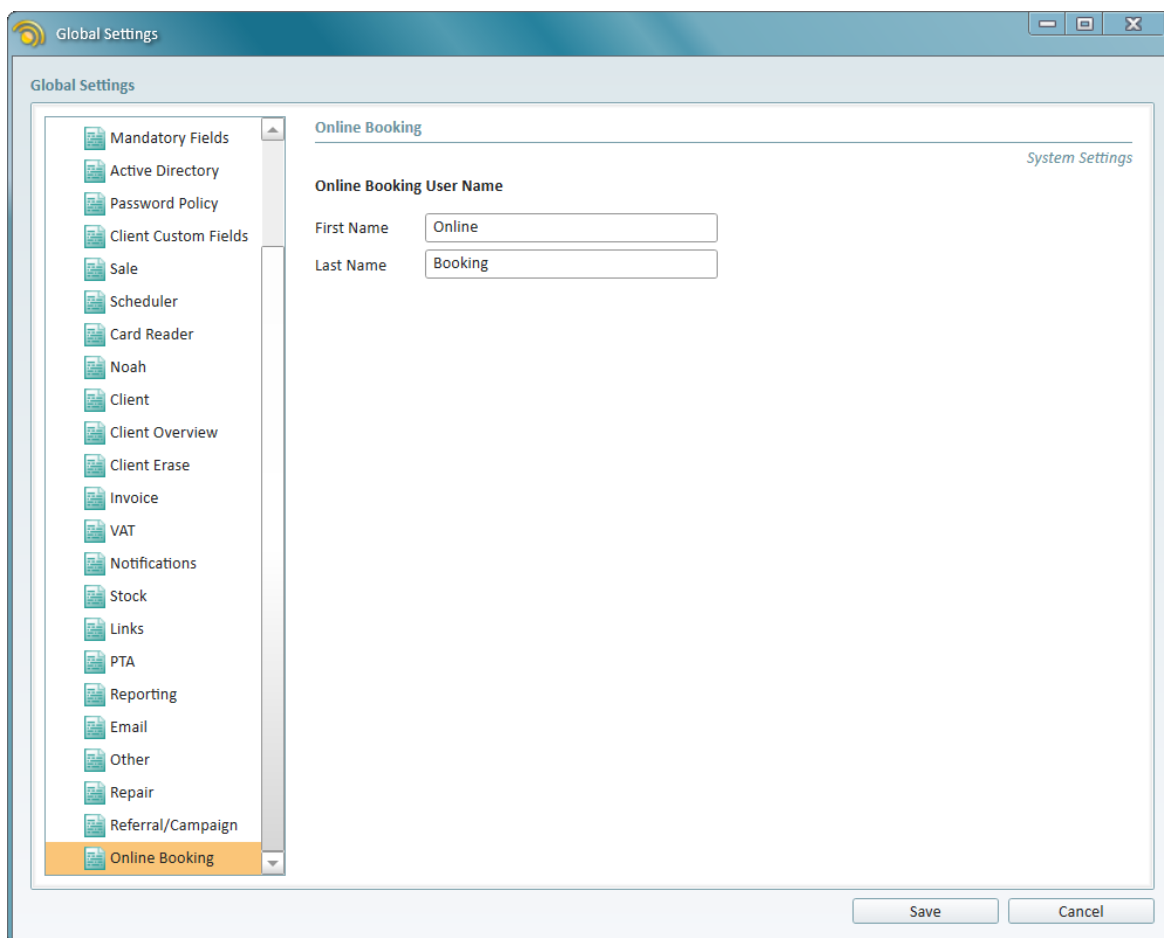
Referral Source: Refferal source1

Subcategory: [Subcategory]

Notes: [Notes]

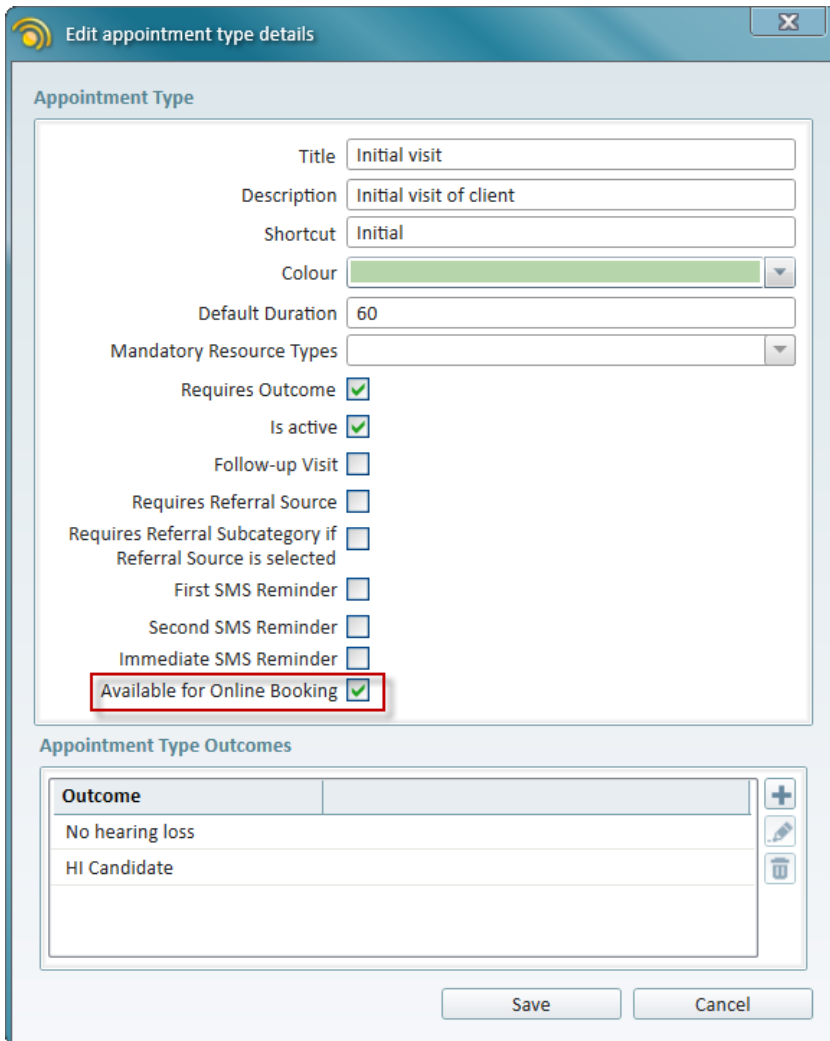
Save Cancel

You can always change the Online Booking user name by going to **Tools > Global Settings** and locating the **Online Booking** tab.



The new client record is created using the personal information provided by the customer in the Online Booking form.

Only appointments with the **Available for Online Booking** option enabled can be selected when booking online.



2.2 Immediate SMS Reminder

You can now enable immediate SMS reminders to be sent to the clients after booking their appointment. The reminder will be sent within one hour after the booking.

To enable this, go to **Tools > Administration > Appointment Types** and start editing an appointment. Check the **Immediate SMS Reminder** option and then click **Save**.

Edit appointment type details

Appointment Type

Title: Initial visit
Description: Initial visit of client
Shortcut: Initial
Colour: [Green]
Default Duration: 60
Mandatory Resource Types: [Dropdown]

Requires Outcome
Is active
Follow-up Visit
Requires Referral Source
Requires Referral Subcategory if Referral Source is selected
First SMS Reminder
Second SMS Reminder
Immediate SMS Reminder
Available for Online Booking

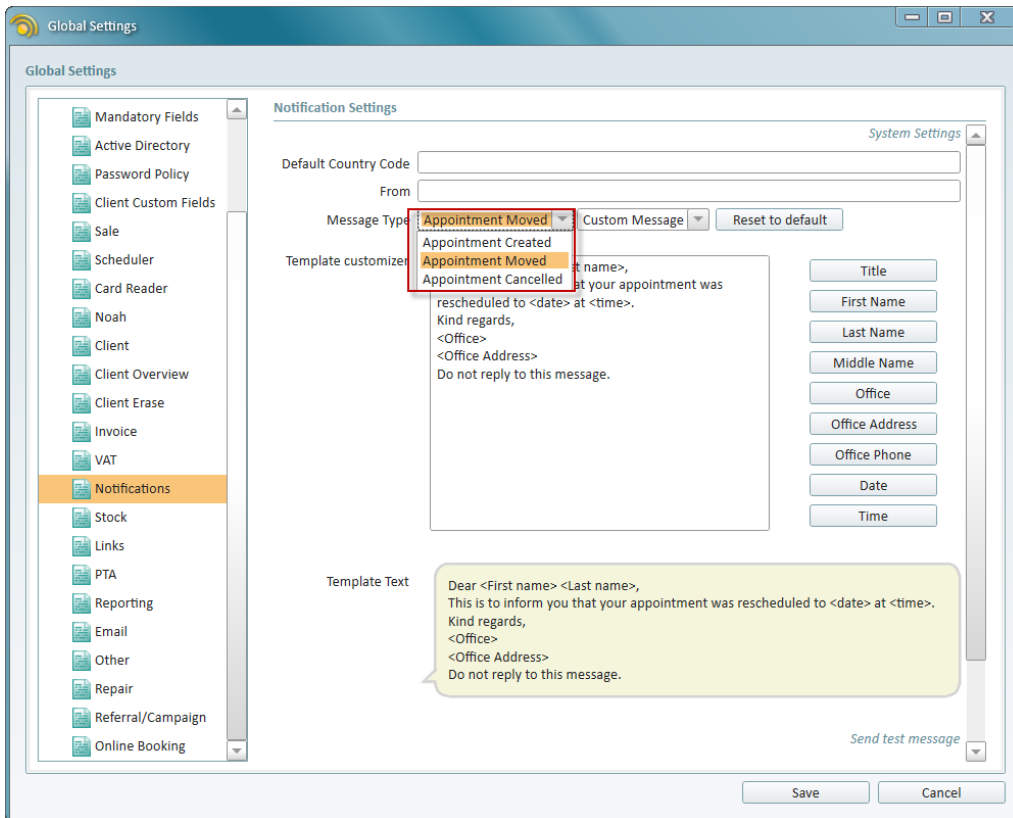
Appointment Type Outcomes

Outcome	
HI Candidate	[Edit]
No hearing loss	[Delete]

Save Cancel

2.3 Improved Notifications

From now on, you can also create custom notifications after the appointment has been cancelled or moved. This can be done from **Tools > Global Settings > Notifications**.



We have also reworked the template customizer so that it is easier for you to create custom templates.

3 Sale Enhancements

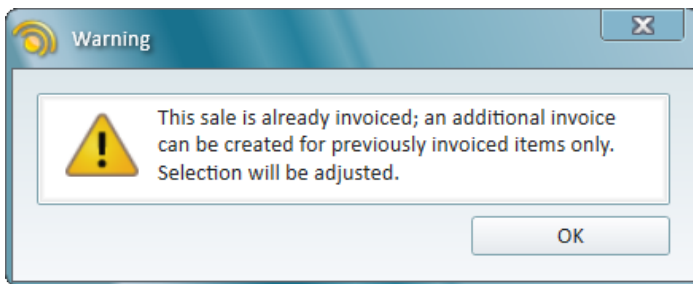
3.1 Partial Invoices

It is now possible to partially invoice items in the sale session. Partial invoices are useful if you, for instance, have several items that you want to sell to the client while renting the rest. This change applies to the client, insurance, insurance groups, and lend invoices.

The invoiced items' status will change to *New (invoiced)*.

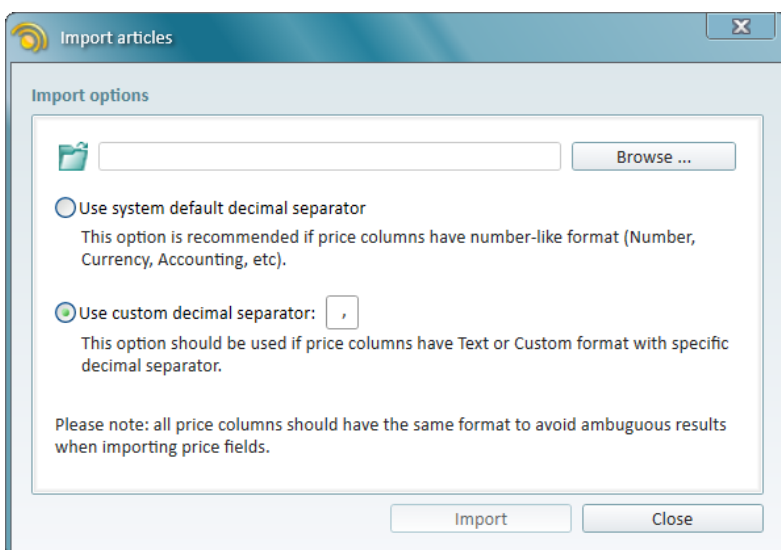
<input type="checkbox"/>	Last Changed	Status	Article
			Click to Add New
<input type="checkbox"/>	5/29/2019 4:34 PM	New (invoiced)	Sonova HI ITE (4) Side: Left Colour:
<input type="checkbox"/>	5/29/2019 4:34 PM	New	America Hears HI BTE (3) Side: Left Colour:

Any additional invoices for this sale session are only possible for the already invoiced items.



3.2 Improved Articles Import

You can now specify a custom decimal separator when importing articles into Strato. This is convenient if your price columns have text or if your local region uses a specific decimal separator.



4 Noah compliance

Strato is certified for Noah version 4.9.0 Please find the certification status at [HIMSA](#) page.

Strato will automatically update Noah to version 4.10.1 when installing or updating Strato.

5 Additional Information

For further information, please contact stratosales@auditdata.com or visit www.auditdata.com.